



MCFI Equal Opportunity Statement

No otherwise qualified applicant for services or service participant shall be excluded from participation, be denied benefits, or otherwise be subject to discrimination in any manner on the basis of race, color, national origin or ancestry, sex, sexual orientation, marital status or pregnancy, religion, age, political belief or affiliation, military participation, arrest or conviction record, disability or association with a person with a disability. This policy covers eligibility for and access to service delivery, and treatment in all programs and services.

Questions or complaints should be directed to MCFI's Privacy Officer at 414.937.2020.

Limited English Proficiency Policy Statement

It is the policy of this agency to provide language access services to populations of persons with Limited English Proficiency (LEP) who are eligible to be served or likely to be directly affected by our programs. Language access services will be focused on providing meaningful access to our programs, services and/or benefits.

Any person who is eligible for programs or services, and who cannot speak, read, write or understand the English language at a level that permits them to interact effectively with our staff has the following rights:

- A right to be provided with qualified interpreter services at no cost.
- A right not to be required to rely on their minor children, other relatives, or friends as interpreters.
- A right to file a grievance about the language access services provided them.

Persons in need of translation services should make a request to the staff person with whom they are working.

Questions about this policy or complaints should be directed to MCFI's Privacy Officer at 414.937.2020.