

Handle with Care: Crisis Intervention Training



This training is aimed at public safety personnel and security officers who must handle sensitive situations, such as dealing with the challenges of behaviors presented by people who may have a mental illness, may be suicidal or psychotic. What are the best practices for approaching a citizen who may be experiencing a crisis episode? You'll leave with practical tips and hands-on practice in diffusing potential conflicts.

MCFI's Terry Ainslie, Crisis Prevention Intervention Instructor, has been a professional trainer for more than 40 years, and has presented similar programs to the FBI and security personnel at one of the largest retail malls in Wisconsin.

Please join us!

8:30 to 11 a.m.
Wednesday, February 15

MCFI Conference Center
2020 West Wells Street, Milwaukee

**\$20 per person, includes
continental breakfast
and materials**

This training includes:

- Strategies for remaining safe and keeping citizens safe while protecting both the dignity and physical well-being of the person who may be presenting challenges
- A brief introduction to crisis interventions
- Introduction to various diseases and related behaviors
- Combating stigma, how to approach behaviors
- Communicating with people exhibiting challenging behaviors

REGISTER SECURELY ONLINE:
<http://tinyurl.com/crit215>

Registration for Handle With Care: Crisis Intervention Training

Complete and mail this form with your check or credit card information, or register via email at dawn.nelson@mcfi.net, or by calling 414.937.2030.

Name: _____ Organization: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Total attending: _____ X \$20 per person = \$ _____ TOTAL ENCLOSED: \$ _____

Method of payment (check one): Check MasterCard VISA Discover Cash

Credit Card Number _____ Expiration Date: _____

Name as it appears on credit card: _____ Organization if it appears on credit card: _____

Billing Address: _____ City _____ State: _____ Zip: _____

Please return with checks payable to MCFI to: MCFI, Attn: Dawn Nelson, 2020 W. Wells St., Milwaukee, WI 53233

For information about registration, including any special accommodations needed, please contact Dawn Nelson at 414.937.2030 or dawn.nelson@mcfi.net.